



華美銀行
EAST WEST BANK

HONG KONG BRANCH

Incorporated with limited liability under the laws of California, United States of America

*business*Bridge® Premier HK

企業網路銀行

用戶指南

首次登入

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支援的作業系統和網頁瀏覽器

查看以下支援的瀏覽器版本，並在必要時考慮更新：

Windows 作業系統：Windows 8、8.1 和 10

MAC OS X：從 Mountain Lion (10.8) 到 El Capitan (10.11)

瀏覽器：

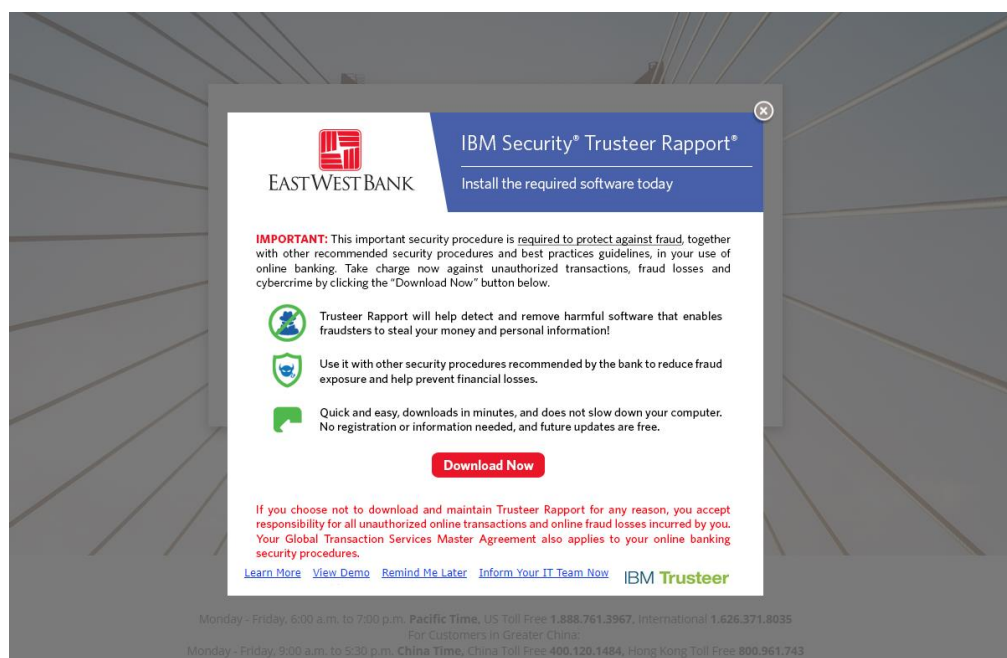
- Google Chrome 71.x
- Internet Explorer 11（不支援相容模式）
- Microsoft Edge
- Mozilla Firefox 64.x
- Safari 5.1.7 (Windows)
- Safari 10.9.2 (MAC)

IBM Security® Trusteer Rapport®

Trusteer Rapport 是一款輕型軟體，可保護您的電腦免受惡意金融軟體的侵害。首次登入 華美商橋®Premier（*businessBridge®Premier*）時，系統將提示並要求您下載 Trusteer Rapport。

Trusteer Rapport 軟體的優勢及重要資訊：

- 協助防範惡意金融軟體
- 保護用戶的網路銀行帳戶和登入資訊
- 移除電腦中的某些惡意軟體
- 免費使用
- 每台使用網路銀行的電腦上都必須下載安裝該軟體



請注意：影像可能會定期更新。該訊息將持續提示，直到您成功在讀取系統的電腦中下載並安裝 Trusteer Rapport。

登入頁面

您需要輸入公司 ID、用戶 ID 和密碼。

- 公司管理員的用戶憑證和首個密碼由銀行提供。
- 用戶管理員可建立和管理公司的用戶讀取權限。有關用戶憑證的其他資訊，請與貴公司的管理員聯絡。

請注意：首個密碼的有效期為 **30 天**。

如果您有效期過後讀取系統，您必須首先重設密碼。

個人用戶（或唯一的公司管理員），請與銀行聯繫以重置密碼。

公司用戶，請與您的公司管理員聯繫以重置密碼。

The screenshot shows the EastWest Bank login interface. It features three input fields: 'Company ID *', 'User ID *', and 'Password *'. Below these fields is a red 'Access Accounts' button. Annotations include a box on the left stating '所有欄位都區分大小寫。' (All fields are case-sensitive.) and a box on the right with an arrow pointing to the button, stating '輸入您的登入憑證，然後按一下「讀取帳戶」' (Enter your login credentials, then click 'Access Accounts'). A circled '1' is next to the button.

變更密碼

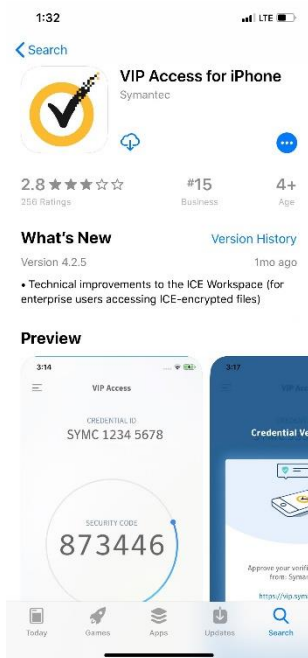
更改首個密碼並設定新密碼。

The screenshot shows the 'CHANGE PASSWORD' page on the EastWest Bank website. It includes three input fields: 'Old Password *', 'New Password *', and 'Confirm Password *'. A red 'Submit' button is at the bottom. Annotations include a box on the left listing password requirements: '密碼要求：' (Password requirements:), '8-16 個字符' (8-16 characters), '必須包含字母、數字和至少一個特殊字符' (Must contain letters, numbers, and at least one special character), and '區分大小寫。' (Case-sensitive). Below this, it lists '無效的特殊字符：, <' (Invalid special characters: comma, less-than sign). A box on the right with an arrow pointing to the button states '設定新密碼並按一下「提交」' (Set new password and click 'Submit'). A circled '2' is next to the button. At the bottom, a yellow warning box says 'Warning: You must change your password before you may access the application.'

啟用保安編碼器

系統將提示您啟用登入系統時使用的身份驗證保安編碼器。如果您有權核准付款，您也將使用該裝置來核准交易。

啟用手機應用程式的保安編碼器



1

在行動裝置使用的應用商店中，搜尋「VIP Access」並下載。搜尋和下載應用程式的流程可能因行動裝置而異。有關詳細信息，請查閱歡迎函中的快速參考“如何下載流動保安編碼的應用程式-VIP Access”

範例圖片為該應用程式在蘋果應用商店（App Store）中的快照，圖片可能因裝置而異並且會定期更新。

在行動裝置中打開 VIP 應用程式

Last Login: 07/10/2019 - 12:05 (Pacific Daylight Time) Alerts 19 Approvals 0 Log Off

businessBridge® Premier EAST WEST BANK

4 Welcome,

5 在「令牌號碼」欄位中輸入所有字母和數字。

6 輸入六位數密碼。該密碼會在 30 秒內失效。

7 按一下「提交」。

4 您的「啟動編碼」由銀行提供。請與我們聯繫以獲取您的“啟動編碼”。

ACTIVATE TOKEN DEVICE

Use this page to activate the token, using the token data

ACTIVATE TOKEN DEVICE

Activation Code *

Token Number * symc81874897

Passcode * *****

Submit

15:52

VIP Access

CREDENTIAL ID SYMC 8187 4897

SECURITY CODE 645943

10

Symantec VIP



Successful Submit
The token has been activated successfully.

啟動手持保安編碼器



銀行會寄送給您一個經授權的手持保安編碼器裝置。如果您未收到保安編碼器，請與我們聯絡。

您的「**啟動編碼**」由銀行提供。請與我們聯繫以獲取您的“**啟動編碼**”。

3

VICE

Using the token device and the information provided by your bank.



4

輸入保安編碼器背面的所有數字。

Activation Code *

Token Number *

Passcode *

5

輸入六位數密碼。
該密碼會在 30 秒內失效。



Submit

6

按一下「**提交**」。



Successful Submit
The token has been activated successfully.

輸入新六位數密碼

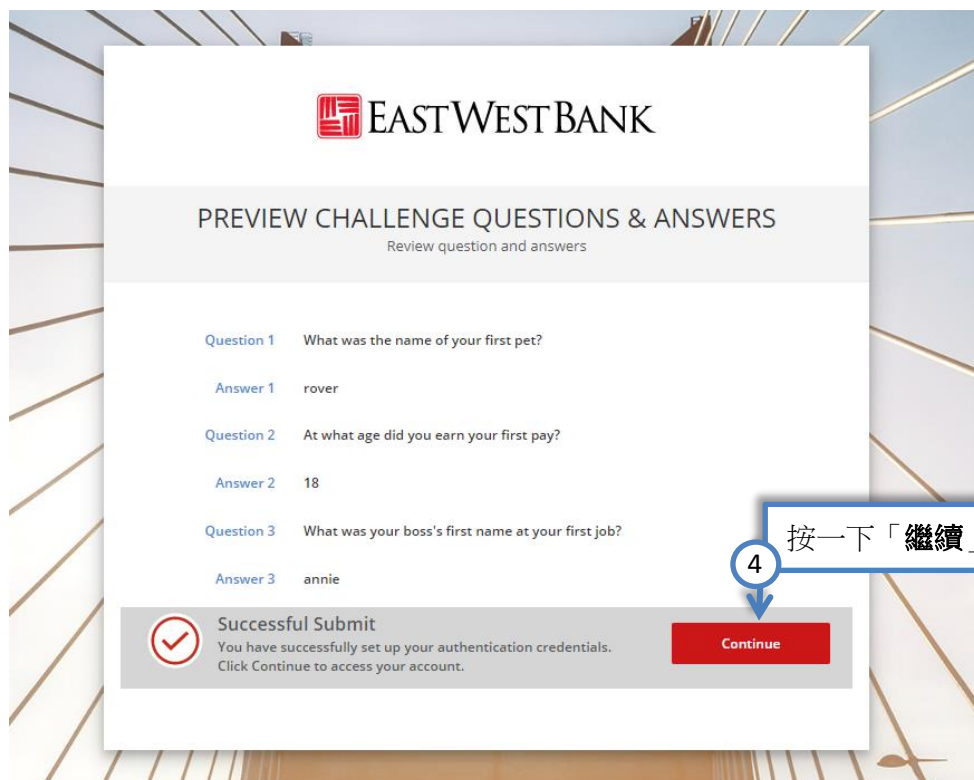
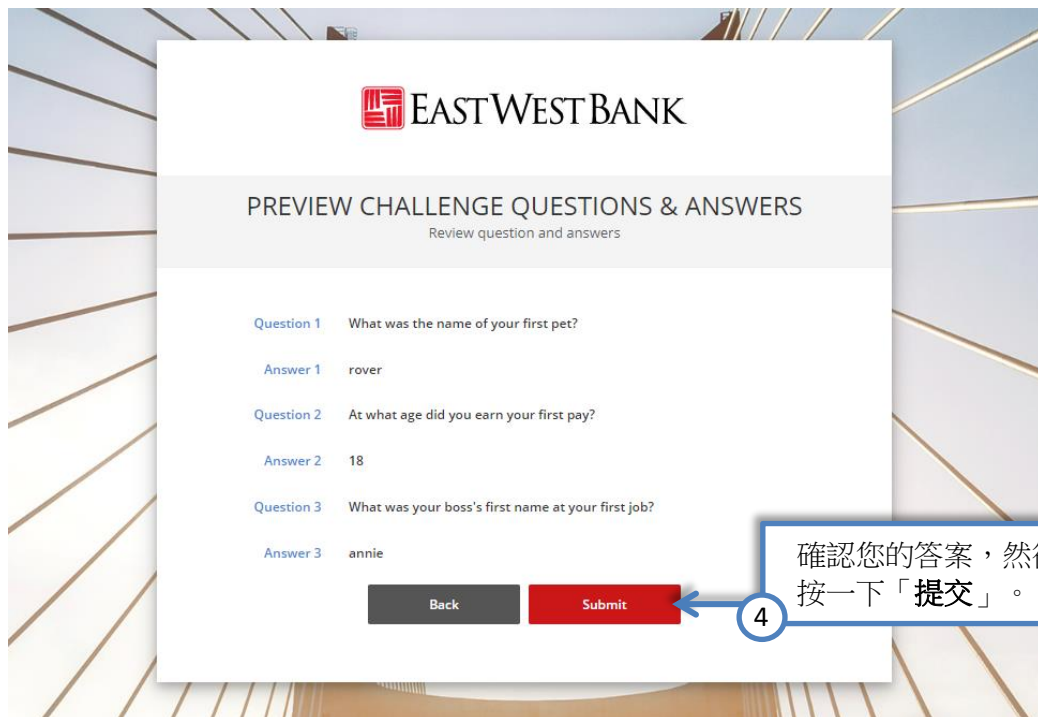
您將看到提示 “The token has been activated successfully.”。然後請等待 30 秒，直到您的保安編碼器上顯示新的六位數密碼後，請您輸入此新密碼。請注意，早前於啟動保安編碼器頁面中輸入的密碼不能重複使用，您必須輸入新的六位數密碼以完成此程序。


The image shows a web browser window displaying the EastWest Bank login page. At the top is the EastWest Bank logo. Below it, the heading "輸入密碼" (Enter Password) is centered, followed by the instruction "請輸入令牌密碼資訊以存取您的網路帳戶" (Please enter token password information to access your online account). There is a password input field with the placeholder text "密碼 * 輸入密碼". Below the field are two buttons: a red "提交" (Submit) button and a grey "取消" (Cancel) button. At the bottom, a yellow banner contains a red warning icon and the text "警告 The token has been activated successfully."

設定安全問題

在使用登入頁面上的「忘記密碼」功能（**Forget Password**）時，您將在回答一個預設問題後獲得密碼提示。此外，這些問題也有助於為網路銀行系統增加一層安全認證。

The image shows the "ESTABLISH CHALLENGE QUESTIONS & ANSWERS" page on the EastWest Bank website. The page title is "ESTABLISH CHALLENGE QUESTIONS & ANSWERS" with the instruction "Select three questions and enter an answer for each" and a note "* Required Fields". There are three question-answer pairs. Each question is selected from a dropdown menu, and the answer is entered in a text field. The questions are: "What was the name of your first pet?", "At what age did you earn your first pay?", and "What was your boss's first name at your first job?". At the bottom are "Cancel" and "Continue" buttons. A blue callout box with the number "3" points to the "Continue" button, containing the text: "選擇預設問題並提供您的答案。按一下「繼續」。"





CREATE AUTHENTICATION CREDENTIALS

Define personal identification information used to confirm your identity when you log on.
* Required Fields

Challenge Questions and Answers

To define an answer, you can use from 2 to 50 alphanumeric characters, including spaces. The answer cannot include symbols.

Question 1 * Please Select Question

Answer 1 * Enter Answer

Question 2 * Please Select Question

Answer 2 * Enter Answer


Question 3 * Please Select Question

Answer 3 * Enter Answer

Cancel Continue

5

選擇預設問題並提供您的答案。按一下「繼續」。



PREVIEW AUTHENTICATION CREDENTIALS

Before submitting, review the defined authentication credentials

Challenge Questions and Answers

Question 1 What was the first foreign country you visited?

Answer 1 china

Question 2 What was your favorite subject in elementary school?

Answer 2 history

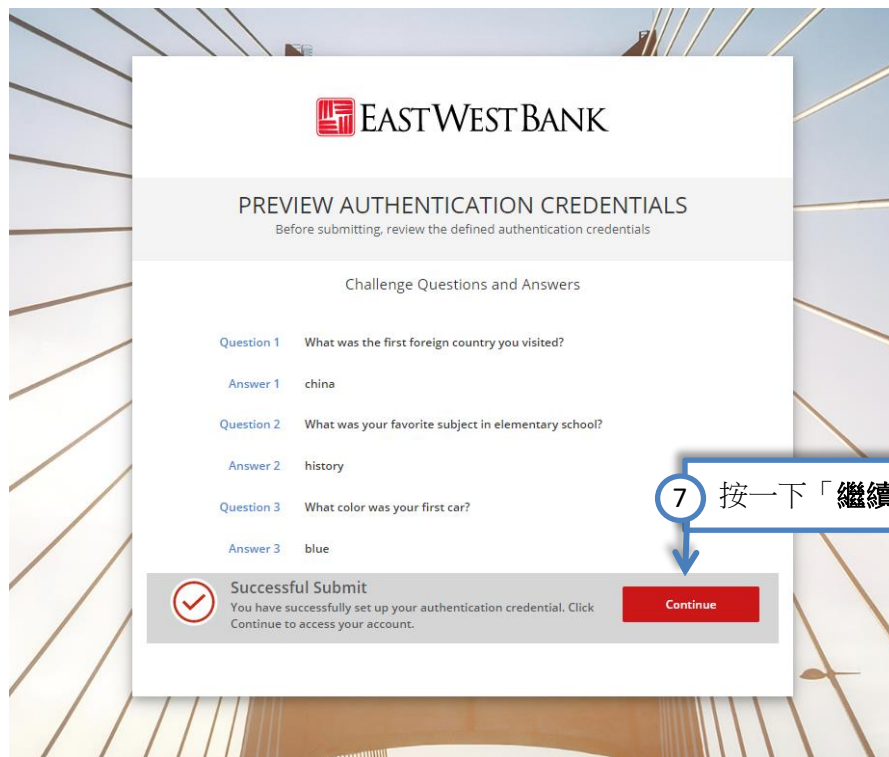
Question 3 What color was your first car?

Answer 3 blue

Back Submit

6

確認您的答案，然後按一下「提交」。



請注意：顯示的選項可能因貴公司所註冊的服務和個人用戶的讀取權限而異。

DASHBOARD

+ Manage Widgets Restore Refresh ? Help

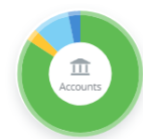
ACCOUNT BALANCES

All Accounts

Checking ▲	Ledger Balance ▲	Accessible Balance ▲	Actions
QWERTY Trade	No Information	No Information	▼
QWERTY Operations	1,490,133.74 USD As Of 07/10/2019 08:37	1,490,133.74 USD As Of 07/10/2019 08:37	▼
QWERTY Payroll	2,033,613.66 USD As Of 07/10/2019 08:37	2,033,613.66 USD As Of 07/10/2019 08:37	▼
QWERTY Residual	4,768,748.02 USD As Of 07/10/2019 08:37	4,768,748.02 USD As Of 07/10/2019 08:37	▼
QWERTY In Clearing	250,066.81 USD As Of 07/10/2019 08:37	250,066.81 USD As Of 07/10/2019 08:37	▼
QWERTY Operations for Store#2	498,955.14 USD As Of 07/10/2019 08:37	498,955.14 USD As Of 07/10/2019 08:37	▼

BALANCES CHART

As Of 7/10/19 - 8:44 AM ▲



QWERTY O...	84.16%
QWERTY O...	3.17%
QWERTY P...	9.50%
QWERTY R...	3.17%

QUICK TRANSFER

Step 1 of 2 Enter Information

From

To

Amount

SPECIAL REPORTS

Report Name ▲	Date / Time
Inclearing Report	06/17/2019 16:40
Trade Incoming Collections Outstanding Report	04/01/2019 10:51

SHORTCUTS

- Create Payment >
- Create Transfer >
- Manage Stop Payments >
- Manage Users >