EASTWESTBANK

business Bridge® Premier

企业网上银行 用户指南

2022年9月



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支持的操作系统和网页浏览器

查看以下支持的浏览器版本,并在必要时考虑更新:

Windows 操作系统:Windows 8、8.1 和 10

MAC OS X:从 Mountain Lion (10.8) 到 El Capitan (10.11)

浏览器:

- Google Chrome 71.x
- Internet Explorer 11 (不支持兼容模式)
- Microsoft Edge
- Mozilla Firefox 64.x
- Safari 5.1.7 (Windows)
- Safari 10.9.2 (MAC)

IBM Security[®] Trusteer Rapport[®]

Trusteer Rapport 是一款轻型软件,可保护您的电脑免受恶意金融软件的侵害。首次登录 businessBridge®Premier 或 businessBridge®Essentials 时,系统将提示并要求您下载 Trusteer Rapport。

有关 Trusteer Rapport 软件的优势及重要信息:

- 协助防范恶意金融软件
- 保护用户的网上银行账户和登录信息
- 移除电脑中的某些恶意软件
- 免费使用
- 每台使用网上银行的电脑上都必须下载安装该软件

EAST	West Bank	IBM Security* Trusteer Rapport*	®
IMPORTA with othe online ba cybercrim	NT: This important security r recommended security pro nking. Take charge now a e by clicking the "Download I	procedure is required to protect against fraud, together cedures and best practices guidelines, in your use of gainst unauthorized transactions, fraud losses and Now" button below.	
*	Trusteer Rapport will help fraudsters to steal your m Use it with other security p exposure and help prevent	p detect and remove harmful software that enables oney and personal information! procedures recommended by the bank to reduce fraud financial losses.	
If you the	No registration or informa	is in minutes, and does not slow down your computer. tion needd, and future updates are free. townload Now	
responsib Your Giol Learn Hore	ility for all unauthorized onlir al Transaction Services Ma rocedures. <u>View Demo</u> <u>Remind Me La</u>	re transactions and online fraud losses incurred by you, ster Agreement also applies to your online banking iter Inform Your IT Team Now IBM Trusteer	
Monday - Friday, 6:0 Monday - Friday, 9:00	0 a.m. to 7:00 p.m. Pacific T For Cust a.m. to 5:30 p.m. China Tim	Time, US Toll Free 1.888.761.3967 , International 1.626. comers in Greater China: 1e , China Toll Free 400.120.1484 , Hong Kong Toll Free 8	371.8035 00.961.743

请注意:影像可能会定期更新。该消息将持续提示,直到您成功在读取系统的电脑中下载并安装 Trusteer Rapport。 登入页面

您将需要输入公司 ID、用户 ID 和密码。

- 公司管理员的用户凭证由银行提供。
- 用户管理员可建立和管理公司的用户读取权限。有关用户凭证的其它信息,请与贵公司的管理员联系。

请注意:临时密码的有效期为14天。如果您需在有效期过后读取系统,请与公司的管理员联系,以重置密码。

/ /		EA:	stWestBank	
		Company ID *	Enter Company ID	
	所有字段都区分大小写。	User ID *	Enter User ID	输入您的登录证书,然后按一下" 读取帐户"
		Password *	Enter Password	1
		Language	Select a Language 👻	
		I	Access Accounts	
/			Forgot Password	
	/////////			



		🔚 EastWestBank	
	-	CHANGE PASSWORD Use this page to change your password. * Required Fields	
密码规范:	N 和数字	DId Password * lew Password * Must be between 8 and 16 characters Must not contain the following character(s) Must contain at least 1 numeric character(s) Must contain at least 1 letter(s) Must not match your User ID Note that passwords are case sensitive	<+[SPACE] 密码要求将以红色字体显示
	Confi Warnings You must change	rm Password * Enter Confirm Password Submit e your password before you may access the application	on.

请在"新密码"字段中输入您的新密码,直至符合所有规定。 请在"确认密码"字段中再次输入您的新密码。 按一下"送出"。

	🔚 East West Bank	
_	CHANGE PASSWORD Use this page to change your password. * Required Fields	_
-	Old Password *	_
-	New Password *	
/	 Must be between 8 and 16 characters Must not contain the following characters: , <+ [Must contain at least 1 numeric character(s) Must contain at least 1 letter(s) Must not match your User ID Note that passwords are case sensitive 	SPACE]
/	Confirm Password *	设置您的新密码,然后按一 下 "送出" 。
/		
Warnin You mus	ngs tt change your password before you may access the application.	

设定安全问题

在使用登录页面上的"忘记密码"功能(Forget Password)时,您将在回答一个预设的问题后获得密码提示。此外,这些问题也有助于为网上银行系统增加一层安全认证。

	ie -	
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ESTABLIS	H CHALLENGE QUESTIONS & Select three questions and enter an answer for each * Required Fields	ANSWERS
Question 1*	What was the name of your first pet?	-
Answer 1 *		
Question 2*	At what age did you earn your first pay?	-
Answer 2 *		
Question 3 *	What was your boss's first name at your first job?	-
Answer 3*	Cancel Continue	选择默认问题并提供您的答案。 按一下继续。

	EastWestBank	
PREV	IEW CHALLENGE QUESTIONS & ANSWERS Review question and answers	
Questio Answe Questio Answe Questio	on 1 What was the name of your first pet? er 1 rover on 2 At what age did you earn your first pay? er 2 18 on 3 What was your boss's first name at your first job?	
Answe	er 3 annie Back Submit 4 确认5	您的答案,然后按一下 提交 。

	EAST WEST BANK	
PREV	IEW CHALLENGE QUESTIONS & . Review question and answers	ANSWERS
Questio	n 1 What was the name of your first pet?	
Answe	r 1 rover	
Questio	n 2 At what age did you earn your first pay?	
Answe	r 2 18	
Questio	Mat was your boss's first name at your first job?	按一下继续。
Answe	r 3 annie	4
You h	essful Submit ave successfully set up your authentication credentials. iontinue to access your account.	Continue
	Carlos and the second se	

	48	
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CRE/ Define persona	TE AUTHENTICATION CREDE Identification information used to confirm your iden	INTIALS tity when you log on.
To defin	Challenge Questions and Answers e an answer, you can use from 2 to 50 alphanumer including spaces. The answer cannot include symi	ic characters, pols.
Question 1*	Please Select Question	
Answer 1*	Enter Answer	
Question 2*	Please Select Question	-
Answer 2*	Enter Answer	
Question 3*	Please Select Question	-
Answer 3 *	Enter Answer	/
	Cancel Continue	
///////		选择默认问题并提供您的答案。 按一下继续•

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PRE	/IEW AUTHENTICATION CREDENTIA efore submitting, review the defined authentication credentials	ALS
	Challenge Questions and Answers	
Question 1	What was the first foreign country you visited?	
Answer 1	china	
Question 2	What was your favorite subject in elementary school?	
Answer 2	history	
Question 3	What color was your first car?	
Answer 3	blue	确认您的答案,然后按一下提交。
	Back Submit	6

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PREV	IEW AUTHENTICATION CREDEN fore submitting, review the defined authentication credent	TIALS
	Challenge Questions and Answers	
Question 1	What was the first foreign country you visited?	
Answer 1	china	
Question 2	What was your favorite subject in elementary school?	
Answer 2	history	按一下继续。
Question 3	What color was your first car?	
Answer 3	blue	
Successi You have so Continue to	ul Submit uccessfully set up your authentication credential. Click access your account.	Continue
		1

请注意:显示的选项可能因贵公司所注册的服务和个人用户的读取权限而异。

businessBridge®Premier		EASTWEST B	ANK		
DASHBOARD ACCOUNTS-	PAYMENTS 👻	TRANSFERS - CHECK	CSERVICES - REPO	ADMINISTRATION +	OTHER SERVICE
O DASHBOARD			Han Man	age Widgets \bigcirc Restore \checkmark	Refresh ? H
ACCOUNT BALANCES		All Accounts	~ 33 Q	BALANCES CHART	¢
Checking 🔺	Ledger Balance 🔺	Accessible Balance *	Actions	As Of 7/10/19 - 8:44 A	M ~
QWERTY Trade	No Information	No Information			
QWERTY Operations	1,490,133.74 USD As Of 07/10/2019 08:37	1,490,133.74 USD As Of 07/10/2019 08:37			
QWERTY Payroll	2,033,613.66 USD As Of 07/10/2019 08:37	2,033,613.66 USD As Of 07/10/2019 08:37		Accounts	
QWERTY Residual	4,768,748.02 USD As Of 07/10/2019 08:37	4,768,748.02 USD As Of 07/10/2019 08:37			
QWERTY In Clearing	250,066.81 USD As Of 07/10/2019 08:37	250,066.81 USD As Of 07/10/2019 08:37		QWERTY O	84.16% 3.17%
QWERTY Operations for Store#2	498,955.14 USD As Of 07/10/2019 08:37	498,955.14 USD As Of 07/10/2019 08:37		QWERTY P QWERTY R	9.50% 3.17%
QUICK TRANSFER	¢	SPECIAL REPORTS	¢	SHORTCUTS	¢
Step 1 of 2 Enter Information		Report Name 🔺	Date / Time	Create Payment	>
From Select an Account	-	Inclearing Report	06/17/2019 16:40	Create Transfer Manage Stop Payments	>
To Select an Account	•	Trade Incoming Collections	04/01/2019	Manage Users	>
Amount Enter Amount					
Clear	Next				

忘记密码功能

在首次登录过程中设定安全问题后,您可以使用"忘记密码"选项来重置密码。请按一下忘记密码。



******This is PP2 System*****

US Customers, for assistance please contact GTS Customer Service: Monday - Friday, 6:00 a.m. to 7:00 p.m. Pacific Time, US Toll Free 1.888.761.3967, International 1.626.371.8035

US Customers in Greater China, please contact GTS Customer Service: Monday, 7:00 am - 12:30 pm, 9:00 pm - 11:59 pm; Tousday - Friday, 12:00 am - 12:30 pm, 9:00 pm - 11:59 pm; Saurday, 12:00 am - 10:30 am Hong Kong Time China Tol Fifter 20:00 12:10.484; Hong Kong Tol-Hree: 8:00:90:17:43

请依照您设定的验证问题输入答案。 按一下"送出"。

EASTWEST BAI	NK
ANSWER CHALLENGE QUESTIONS Use this page to answer challenge questions to reset your password. A temporary password will be delivered to you from the bank.	
What was the name of your first pet? *	
At what age did you earn your first pay? *	
What was your boss's first name at your * first job? Cancel Submit	请依照您的验证问题提供答案,然后按一下"送出"。
/ / / / / / ///	

临时密码将会通过电子邮件发送给您。请依照变更密码的指示。